

Phone: (804) 387-2902 Fax: (804) 509-0543

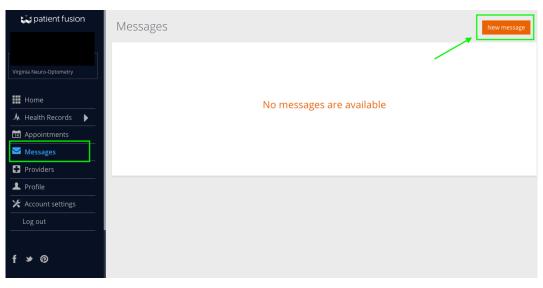
How to Message your Provider

Have a non-urgent, non-emergency related question? You can message your provider securely via the patient portal.

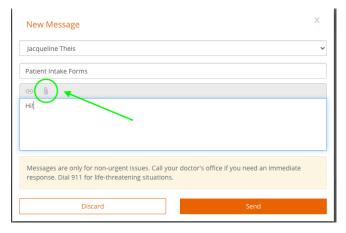
Go to my.practice.fusion.com and log on with your username and password

From the main page

- 1) Click on "Messages" on the left-hand side of the screen
- 2) Then click "new message" in upper right-hand corner,



- 3) Pop Up Window will come up automatically directed to your scheduled provider.
 - a. Write topic in the subject line
 - b. Click on the paperclip to attach any pictures or documents
 - c. Write your message in the box and click send.



Please note it may take 24-48 business hours for your provider to message you.

If you have a more urgent question call our office. If you have an emergency please call 911 or your local primary eye care doctor.